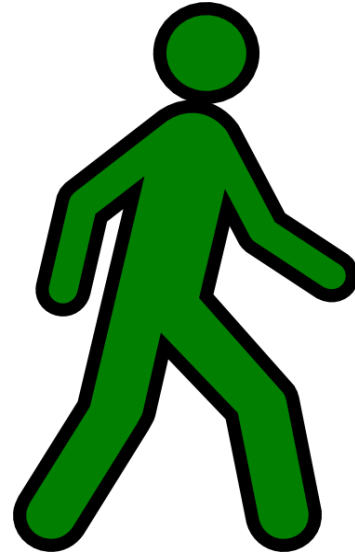


## Soft Skills

# Plumber/Gasfitter/Drainlayer

## Technical Skills

- Good communication skills – verbal & written
- Reliable/self-management (at work on time)
- Able to follow instructions
- Responsible for self and others
- Willingness to learn
- Attention to detail
- Well organised
- Love working with their hands
- Flexible (working hours/days)
- Well presented
- Comfortable in confined space/at heights/working in all weather and getting dirty
- Teamwork & work independently
- Customer Service skills
- Honest/trustworthy
- Positive attitude
- Show respect and self-awareness
- Practical/Logical
- Problem assessment & solving skills
- Methodical/accurate
- Organisational skills
- Self-motivated
- Show initiative
- Relationship building/maintenance skills
- Able to work unsupervised
- Strong communication skills
- Strong customer service skills
- Sound decision maker
- Calm under pressure
- Detail driven
- Sound decision making skills



- ★ Pre-employment
- ★ Mid Level
- ★ Entry level
- ★ Senior level

- Maths, English and Physics, Technology (NCEA L2 preferable)
- Good time management
- Computer skills
- Drivers Licence & reliable car
- Pass a drug test & MOJ check
- Fit, strong, healthy
- Record keeping skills
- Tool use, care & maintenance
- Health & Safety conscious
- First Aid Certificate
- Interpret plans and drawings
- Obtain L4 NZ Certificate Plumbing/Drainlaying/Gasfittng (2-4 years)
- Pass PGDB exam, be registered with Plumbers, Gasfitters and Drainlayers Board and obtain a Practising Licence
- Become a Certifying Plumber
- Leadership skills/mentor/coach/supervise
- Negotiation skills
- Performance management
- Good planning skills
- Good computer skills
- Prioritisation skills
- Budgeting/Financial/Cost management/quotes
- Ensure compliance
- Compile reports
- Risk assessment/strong focus on H&S
- Monitor contracts & deliver outcomes
- Strategic thinking
- Analytical skills
- Solution focused
- Advanced HR skills & knowledge
- Future planning
- New business development

Work experience in chosen role

Apprentice  
Qualified Tradesman

Site supervisor  
Team Leader  
Tutor  
Senior Tradesman  
Certifying Plumber

Business owner  
Project Manager  
Designer  
Consultant  
Trainer  
Plumbing Estimator  
Service Manager