# **Storeperson/Warehousing Inwards and Outwards Goods**



### **Soft Skills**

Attention to detail

Good communication skills/phone skills

Flexibility including availability

Reliable/self-management (e.g. being at work

on time)

Honest

Able to follow instructions

Responsible

Willingness to learn

Have humility, respect and self-awareness

Teamwork & work independently

Customer service skills

Enthusiastic

Attention to detail

Accurate

Able to work to deadlines

Show initiative

Relationship building skills

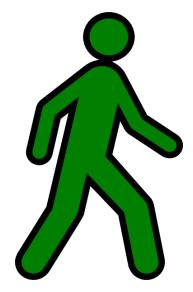
Able to work unsupervised

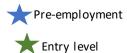
Strong communication skills

Problem solving skills

Strong customer service skills

Able to handle high pressure situations Sound decision making skills







### Technical Skills

Able to pass Drug test and MOJ check

Organisational skills

Good time management

Computer skills

Fit & Healthy

Able to lift loads

Literacy & numeracy skills

Forklift Licence

Planning skills

Record keeping skills

Health & Safety conscious

Spatial awareness

Coordinated

Clear understanding of the conditions of

employment

First Aid Certificate

Ability to manage staff

Leadership

Performance management

Strong planning skills

Strong computer skills

**Prioritisation skills** 

HR skills & knowledge

**Negotiation skills** 

Strong Health & Safety skills/knowledge

Budgeting

Compliance

Strategic thinking

Analytical skills

Solution focused

Advanced HR skills & knowledge

### Roles

Work experience

Storeperson Despatcher Assistant

Devanner

Picker

Pick Packer

Loader/Operator

Team Leader

Warehouse Operator

Supervisor

## **Logistics Dispatcher**

### Soft Skills

Attention to detail

Good communication skills/phone skills

Flexibility including availability

Reliable/self-management (e.g. being at work

on time)

Honest

Able to follow instructions

Responsible

Willingness to learn

Have humility, respect and self-awareness

Teamwork & work independently

Customer service skills

Enthusiastic

Accurate

Able to work to deadlines

Problem solving skills

Show initiative

Relationship building skills

Able to work unsupervised

Strong communication skills

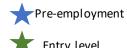
Strong customer service skills

Efficient

Able to multi-task

Able to handle high pressure situations Sound decision making skills









### Technical Skills

Able to pass Drug test and MOJ check

Organisational skills

Good time management

Computer skills Fit & Healthy

Literacy & numeracy skills

Planning skills

Record keeping skills Health & Safety conscious

Clear understanding of the conditions of

employment

Ability to manage staff

Performance management

Strong planning skills

Strong computer skills

Prioritisation skills

HR skills & knowledge

**Negotiation skills** 

Strong Health & Safety skills/knowledge

Excellent time management skills

Budgeting

Inventory control

Leadership

Coach/mentor

Reporting skills

Strategic thinking

Analytical skills Solution focused

Advanced HR skills & knowledge

Strong business knowledge

Roles

Work experience

Cadet

Trainee Assistant

Coordinator

2IC

Support Manager

Supervisor Specialist

Scheduler

**Branch Manager** 

Team Leader

**Inventory Controller** 

Manager

**Operations Manager** 

Warehouse Manager

## **Truck Driver**

# Central Skills Hub

### Soft Skills

Attention to detail
Good communication skills/phone skills
Flexibility including availability
Reliable/self-management (e.g. being at work
on time)
Honest
Able to follow instructions
Responsible
Willingness to learn
Have humility, respect and self-awareness

Teamwork & work independently Customer service skills Enthusiastic

Show initiative
Relationship building skills
Strong communication skills
Problem solving skills
Strong customer service skills
Able to handle high pressure situations
Sound decision making skills



#### Technical Skills

Able to pass Drug test and MOJ check Organisational skills Good time management Fit & Healthy Literacy & numeracy skills Class 2, Forklift licence, Dangerous Goods

Planning skills (e.g. understanding the route, preparing for difficult terrain, road speed limits)

Record keeping skills
Technology skills (e.g. use of scanners,
communication equipment, vehicle computers)
Health & Safety conscious
Spatial awareness/Coordinated
Clear understanding of the conditions of
employment
Vehicle loading and load security

Ability to manage staff
Performance management
Strong planning skills
Computer skills
Prioritisation skills
HR skills & knowledge
Strong Health & Safety skills/knowledge
Negotiation skills
Class 4/5 licence

## **T&L Administration Services**



### Soft Skills

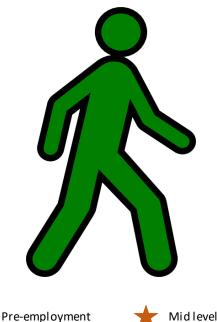
Attention to detail
Good communication skills/phone skills
Reliable/self-management (e.g. being at work on time)

Honest
Able to follow instructions
Responsible
Willingness to learn

Have humility, respect and self-awareness

Teamwork & work independently
Customer service skills
Flexible & Adaptable
Positive attitude
Accurate
Self-motivated
Able to meet deadlines
Problem solving skills
Well organised and systematic

Show initiative
Relationship building skills
Able to work unsupervised
Strong communication skills
Strong customer service skills
High attention to detail
Ability to multi-task
Calm under pressure



Entry level

Senior level

### Technical Skills

Organisational skills
Good time management
Computer skills
Literacy & numeracy skills
Drivers licence

Planning skills
Record keeping skills
Health & Safety knowledge
Clear understanding of the conditions of
employment
Sound computers skills (Excel, SAP)
Data entry skills

Ability to manage staff
Performance management
Strong planning skills
Proficient computer skills
Prioritisation skills
HR skills & knowledge
Budgeting/Cost management
Leadership
Coach/mentor

Strategic thinking
Analytical skills
Solution focused
Advanced HR skills & knowledge

### Roles

Work experience

Trainee
Administrator
Customer Service
Coordinator

Team Coordinator Project Administrator

Sound decision making skills